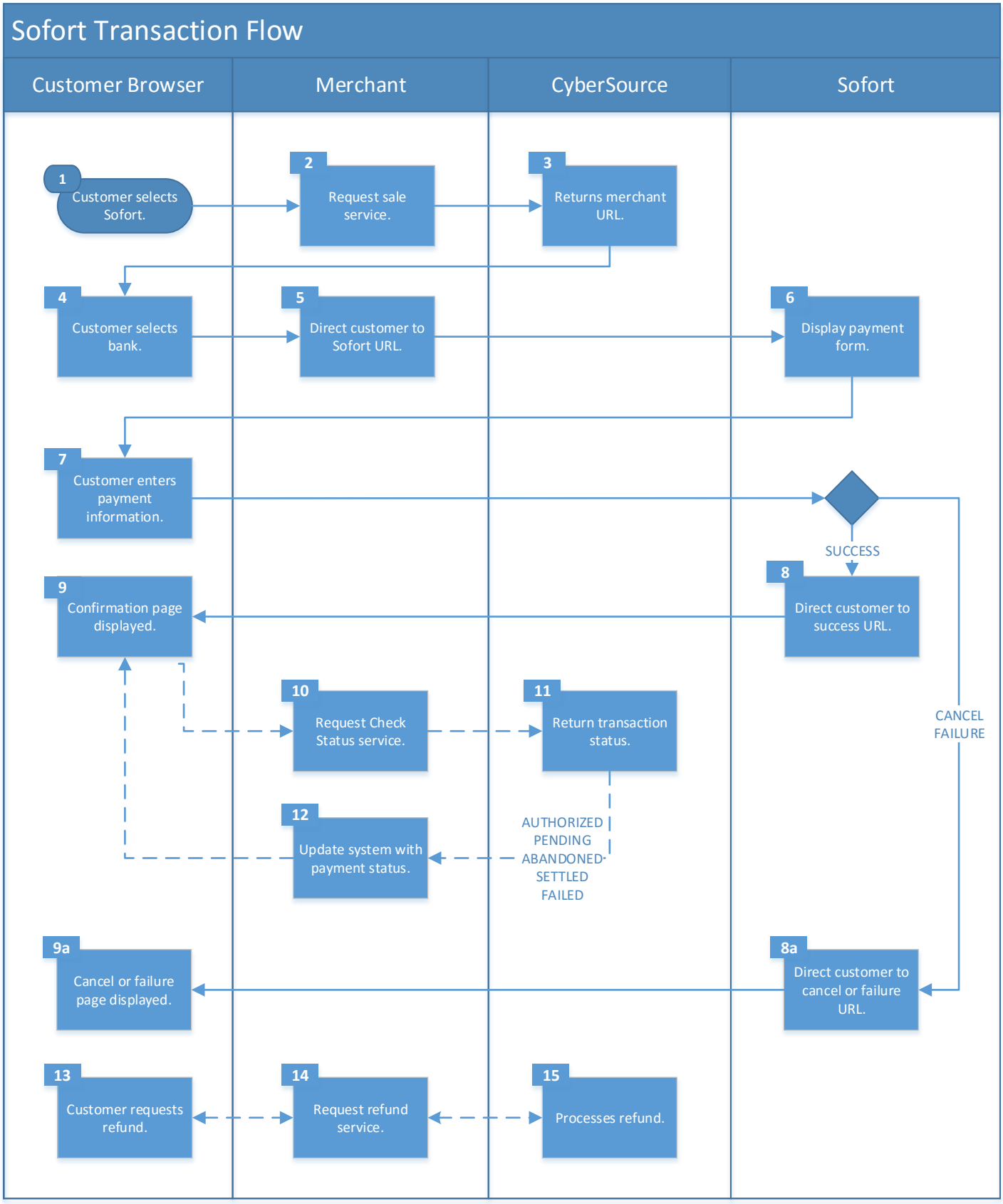
Sofort Transaction Flow
Customer Browser
Merchant
CyberSource
Sofort
1
Customer selects Sofort.
2
Request sale service.
3
Returns merchant URL.
4
Customer selects bank.
5
Direct customer to Sofort URL.
6
Display payment form.
7
Customer enters payment information.
SUCCESS
8
Direct customer to success URL.
9
Confirmation page displayed.
10
Request Check Status service.
11
Return transaction status.
CANCEL
FAILURE
12
Update system with payment status.
AUTHORIZED
PENDING
ABANDONED
SETTLED
FAILED
9a
Cancel or failure page displayed.
8a
Direct customer to cancel or failure URL.
13
Customer requests refund.
14
Request refund service.
15
Processes refund.