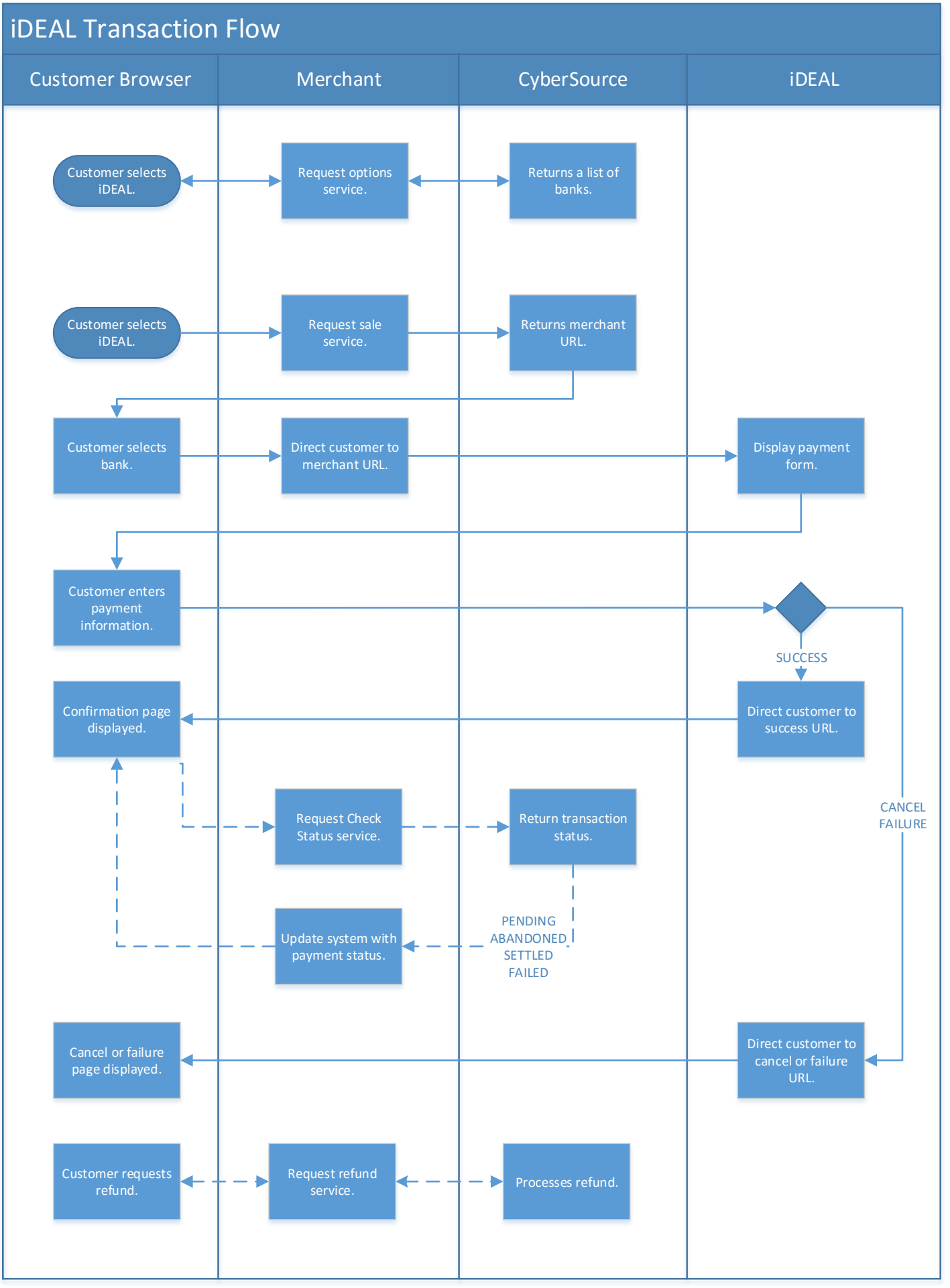
iDEAL Transaction Flow
Customer Browser
Merchant
CyberSource
iDEAL
Customer selects iDEAL.
Request options service.
Returns a list of banks.
Customer selects iDEAL.
Request sale service.
Returns merchant URL.
Customer selects bank.
Direct customer to merchant URL.
Display payment form.
Customer enters payment information.
SUCCESS
Confirmation page displayed.
Direct customer to success URL.
Request Check Status service.
Return transaction status.
CANCEL
FAILURE
Update system with payment status.
PENDING
ABANDONED
SETTLED
FAILED
Cancel or failure page displayed.
Direct customer to cancel or failure URL.
Customer requests refund.
Request refund service.
Processes refund.