# **Affirm Services**

**SCMP API** 



**Developer Guide** 



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### Recent Revisions to This Document

#### 23.01

#### **Editorial Changes**

This revision contains only editorial changes and no technical updates.

#### 22.01

#### **Editorial Changes**

This revision contains only editorial changes and no technical updates.

#### 20.01

#### **API Fields**

Added **merchant\_defined\_data1** field examples and information to Creating a Session (on page 10) and SCMP API Fields (on page 22).

#### 19.03

#### Integration

Added new information about Affirm, product benefits, and going live. See Integrating with Affirm (on page 7).

#### 19.02

#### Multibyte

Added information about multibyte character strings. See Working with Multibyte Character Strings (on page 23).

#### 19.01

#### **GA Release**

Initial general audience release.

### **About This Guide**

This section provides information about the SCMP API guide for Affirm Services.

#### **Audience and Purpose**

This guide is written for merchants who want to offer Affirm payments to customers.

Implementing Cybersource payment processing services requires software development skills. You must write code that uses the Cybersource API request and reply fields to integrate the services into your existing order management system.

This guide describes tasks you must complete to integrate the Cybersource services and Affirm into your existing order management system.

#### Conventions

The following special statements are used in this document:



**Important:** An *Important* statement contains information essential to successfully completing a task or learning a concept.



**Warning:** A *Warning* contains information or instructions, which, if not heeded, can result in a security risk, irreversible loss of data, or significant cost in time or revenue or both.

#### **Related Documentation**

Refer to these sites for technical documentation:

- Technical Documentation Portal: https://docs.cybersource.com/en/index.html
- Technical Documentation Hub: https://developer.cybersource.com/docs.html
- Support Center: https://www.cybersource.com/en-us/support/technical-documentation.html

### **Customer Support**

For support information about any service, visit the Support Center:

http://www.cybersource.com/support

## Integrating with Affirm

### Introduction

Affirm is a real-time financing solution that you can offer to your customers.

Affirm integrates seamlessly in your existing checkout flow, enabling your customers to split their purchases into easy monthly payments. Because there are no gimmicks or hidden fees, what your customers see at checkout is exactly what they will pay, on a payment schedule of their choosing.

#### **Benefits**

Affirm optimizes financing for an offline environment, with the following benefits:

- Improved customer choice and experience
- Transparent and flexible monthly payments
- Improved customer conversion, average return on value, and revenue per visitor
- Affirm takes on all risk of fraud and default after shipment
- Affirm supports payment authorization, capture and settlement, and refunds just like a credit card

### Requirements

You must obtain an account ID from Affirm and provide it to Cybersource Customer Support.

### **Transaction Flow**

**Affirm Transaction Flow** 



- 1. When the customer chooses the Affirm payment method, send the sessions service request. Cybersource returns a redirection URL to the Affirm site. See Chapter 2, "Creating a Session." (on page 10)
- 2. Using the redirection URL, redirect the customer to the Affirm site where the customer requests credit approval.
- 3. Affirm authorizes credit for the customer, creates a checkout token, and sends the customer back to the success URL that you sent in the sessions service request. This URL is appended with the checkout token that you extract and use in subsequent service requests.
- 4. Request the authorization service and include the checkout token in the request. See Chapter 3, "Authorizing a Payment." (on page 14)

To reverse an authorization, use the authorization reversal service. See Chapter 4, "Reversing an Authorization." (on page 16)

5. Request the capture service. See Chapter 5, "Capturing an Authorization." (on page 18)

To request a refund, use the refund service. See Chapter 6, "Refunding a Payment." (on page 20)

## **Testing**

For test transactions, send requests to the Cybersource test server:

http://ics2testa.ic3.com

### To perform a test:

- 1. Request the sessions service to initiate a checkout.
- 2. Redirect the client using the redirection URL returned in sessions service response.
- 3. When you are redirected to Affirm checkout, use a valid U.S. phone number to go through the Affirm checkout.
- 4. Enter 1234 as the PIN. (For production, the PIN is sent to the customer's phone number.)
- 5. Upon a successful credit confirmation, the checkout token is returned by the GET method to the success URL.
- 6. Loan declination can be simulated by clicking the x in the Affirm checkout flow to cancel the loan. Both cancellations and declinations are sent to the cancel URL.
- 7. Retrieve the checkout token from the front end, and send an authorization request.
- 8. Use the request ID from the authorization reply to send follow-on calls for authorization reversal and captures.
- 9. Use the request ID of the capture to send a partial or full refund.

## **Going Live**

For information about going live, see Getting Started with Cybersource Advanced for the SCMP API (PDF | HTML).

For information about endpoints, see the Endpoints document. For the Affirm services, use the Akamai endpoints.

# Creating a Session

#### The sessions service:

- Creates a session.
- Responds with the redirection URL, the web page to which you redirect the customer where the customer applies for credit from Affirm.



**Note:** Affirm includes the values that you send for the offer-level fields on the invoice that Affirm sends to the customer.

#### Include the following required fields:

- amount
- ap\_payment\_type—set to AFM.
- ap\_sessions\_cancel\_url—set to your web site URL that the customer is directed to after canceling the Affirm payment.
- ap\_sessions\_success\_url—set to your web site URL that the customer is directed to after successfully completing the Affirm payment.
- bill\_address1
- bill\_address2
- bill city
- bill\_country
- bill\_state
- bill\_zip
- currency
- customer\_email
- customer\_firstname
- customer\_lastname
- customer\_phone—set to valid phone number.
- ics\_applications—set to ics\_ap\_sessions.

- merchant\_id
- merchant\_product\_sku
- merchant\_ref\_number
- product\_name
- quantity
- ship\_to\_address1
- ship\_to\_address2
- ship\_to\_city
- ship\_to\_country
- ship\_to\_email
- ship\_to\_firstname
- ship\_to\_lastname
- ship\_to\_phone—set to valid phone number.
- ship\_to\_state
- ship\_to\_zip
- total\_amount

Cybersource recommends that you include the **total\_tax\_amount** field when you request the sessions service.

For descriptions of these fields see Appendix A, "SCMP API Fields." (on page 22)

## **SCMP API Example**

#### **Sessions Request**

This example contains some optional fields.

```
merchant_id=mid12345
merchant_ref_number=ref1234
merchant_defined_data1=abcdef
customer_firstname=Jane
customer_lastname=Smith
bill address1=123 Main Street
bill address2=#1060
bill_city=Small Town
bill_state=CA
bill_country=US
bill zip=98765
customer_email=jsmith@example.com
customer_phone=19876543210
ship_to_firstname=Jane
ship_to_lastname=Smith
ship_to_address1=123 Main Street
ship_to_street2=Apt 123
ship_to_city=Small Town
ship_to_state=CA
ship_to_country=US
ship_to_zip=98765
ship_to_email=jsmith@example.com
ship_to_phone=19876543210
currency=USD
offer0=total_amount=52.00^quantity=5^amount:10.00^
product_name:Skirt on the sky^merchant_product_sku:skirtonsky$bluegreen
ap_sessions_cancel_url=http://cancel.example.com
ap_sessions_success_url=http://success.example.com
ap_payment_type=AFM
ics_applications=ics_ap_sessions
```

#### **Sessions Reply**

```
merchant_ref_number=ref1234
request_id=5064077031526017003012
request_token=AhjnrwSTEoYvvYr63+4EwhjWjLmR29VxBptJqXDsBae08gv6DjJD
ics_rcode=1
ics_rmsg=Request was processed successfully.
ics_rflag=SOK
ap_sessions_rflag=SOK
ap_sessions_rcode=1
```

```
ap_sessions_rmsg=Request was processed successfully.
ap_sessions_response_code=00000
ap_sessions_merchant_url=https://
sandbox.affirm.com/checkout/GVFEH5P3AKUH1RRU/new/2QCH8HLF3JBKGRT6/
ap_sessions_amount=52.00
ap_sessions_status=COMPLETED
```

## Authorizing a Payment

The authorization service responds with an Affirm URL that you direct the customer to after the transaction is completed.

Include the following required fields:

- ap\_auth\_preapproval\_token—set to the checkout token generated by Affirm. When Affirm authorizes credit, Affirm generates the checkout token and sends it to the browser.
- ap\_payment\_type—set to AFM.
- bill address1
- bill\_city
- bill\_country
- bill\_state
- bill\_zip
- currency
- customer\_email
- customer\_firstname
- customer\_lastname
- customer\_phone
- grand\_total\_amount—set to the same grand total amount that was used in the sessions request.
- ics\_applications—set to ics\_ap\_auth.
- merchant\_id
- merchant\_ref\_number

For descriptions of these fields see Appendix A, "SCMP API Fields." (on page 22).

### **SCMP API Example**

#### **Authorization Request**

```
ics_applications=ics_ap_auth
merchant_id=mid12345
merchant_ref_number=ref1234
customer_firstname=Jane
customer lastname=Smith
bill_address1=123 Main Street
bill_city=Small Town
bill_state=CA
bill_country=US
bill_zip=98765
customer_email=jsmith@example.com
customer_phone=19876543210
currency=USD
grand_total_amount=52.00
ap_auth_preapproval_token=QVA6DL40FY7EJM26
ap_payment_type=AFM
```

#### **Authorization Reply**

```
merchant_ref_number=ref1234
request_id=5022171547236631601541
request_token=Ahjn7wSTEEChjZtBWGGFjxFSG4aMWDBinUvA+kEsNP3DSGTb
ics rcode=1
ics_rmsg=Request was processed successfully.
ics_rflag=SOK
ap_auth_rflag=SOK
ap_auth_rcode=1
ap_auth_rmsg=Request was processed successfully.
ap_auth_response_code=00003
ap_auth_amount=52.00
ap_auth_processor_transaction_id=A8S0G2N3V5I1ESMD
ap_auth_status=AUTHORIZED
```

## Reversing an Authorization

The authorization reversal service enables you to reverse the amount that was authorized.

Include the following required fields:

- ap\_auth\_request\_id—set to the request ID that was included in the authorization reply message.
- ap\_payment\_type—set to AFM.
- ics\_applications—set to ics\_ap\_auth\_reversal.
- merchant\_id
- merchant\_ref\_number

For descriptions of these fields see Appendix A, "SCMP API Fields." (on page 22)

## **SCMP API Example**

#### **Authorization Reversal Request**

```
merchant_id=mid12345
merchant_ref_number=ref1234
ap_auth_request_id=5022171254726545401541
ap_payment_type=AFM
ics_applications=ics_ap_auth_reversal
```

#### **Authorization Reversal Reply**

```
merchant_ref_number=ref1234
request_id=5022171547236631601541
request_token=Ahjn7wSTEEChjZtBWGGFjxFSG4aMWDBinUvA+kEsNP3DSGTb
ics_rcode=1
ics_rmsg=Request was processed successfully.
ics_rflag=SOK
ap_auth_reversal_status=AUTH_REVERSED
ap_auth_reversal_rflag=SOK
ap_auth_reversal_rcode=1
ap_auth_reversal_rmsg=Request was processed successfully.
ap_auth_reversal_response_code=00007
ap_auth_reversal_reconciliationID=A8S0G2N3V5I1ESMD
```

## Capturing an Authorization

The capture service enables you to capture only the entire authorized amount. Partial and multiple captures are not supported.

Include the following required fields:

- ap\_auth\_request\_id—set to the request ID that was included in the authorization reply message.
- ap\_payment\_type—set to AFM.
- currency
- grand\_total\_amount
- ics\_applications—set to ics\_ap\_capture.
- merchant\_id
- merchant\_ref\_number

Cybersource recommends that you include the following optional fields when you request the capture service:

- amount
- product\_name
- quantity
- total\_amount

For descriptions of these fields see Appendix A, "SCMP API Fields." (on page 22)

## **SCMP API Example**

#### **Capture Request**

```
merchant_id=mid12345
merchant_ref_number=ref1234
currency=USD
grand_total_amount=52.00
ap_auth_request_id=5090279157766055601540
ap_payment_type=AFM
ics_applications=ics_ap_capture
```

#### **Capture Reply**

```
merchant_ref_number=ref1234
request_id=5022171547236631601541
request_token=Ahjn7wSTEEChjZtBWGGFjxFSG4aMWDBinUvA+kEsNP3DSGTb
ics_rcode=1
ics_rmsg=Request was processed successfully.
ics_rflag=SOK
ap_capture_status=SETTLED
ap_capture_rflag=SOK
ap_capture_rrode=1
ap_capture_rmsg=Request was processed successfully.
ap_capture_response_code=00004
ap_capture_amount=52.00
```

## Refunding a Payment

The refund service enables you to refund the entire captured amount or part of the captured amount. Partial and multiple refunds are supported when the sum of all refunds is less than or equal to the total captured amount.

Include the following required fields:

- ap\_payment\_type—set to AFM.
- ap\_refund\_request\_id—set to the request ID that was included in the capture reply message.
- currency
- grand\_total\_amount
- ics\_applications—set to ics\_ap\_refund.
- merchant\_id
- merchant\_ref\_number

Cybersource recommends that you include the following fields when you request the refund service:

- customer\_email
- customer\_firstname
- customer\_lastname
- offer:amount
- offer:product\_name
- · offer:quantity
- offer:total amount

For descriptions of these fields see Appendix A, "SCMP API Fields." (on page 22)

## **SCMP Example**

#### **Refund Request**

```
merchant_id=mid12345
merchant_ref_number=ref1234
currency=USD
grand_total_amount=52.00
request_id=5090279157766055601540
ap_payment_type=AFM
ics_applications=ics_ap_refund
```

#### **Refund Reply**

```
merchant_ref_number=ref1234
request_id=5022171547236631601541
request_token=Ahjn7wSTEEChjZtBWGGFjxFSG4aMWDBinUvA+kEsNP3DSGTb
ics_rcode=1
ics_rmsg=Request was processed successfully.
ics_rflag=SOK
ap_refund_status=SETTLED
ap_refund_rflag=SOK
ap_refund_rcode=1
ap_refund_rmsg=Request was processed successfully.
ap_refund_response_code=00006
ap_refund_transaction_id=6IWYH3XH5XR7DP2A
```

## **SCMP API Fields**

## **Formatting Restrictions**

Do not use the following characters: <>  $\% ^* _= [] \setminus \{\} |$ ; ~ `Using these characters may result in data validation errors.

## **Data Type Definitions**

Data Type	Description
Date and time	Format is yyyy-MM-DDThhmmssZ
	where:
	• T separates the date and the time.
	• Z indicates Coordinated Universal Time (UTC), also known as Greenwich Mean Time (GMT).
	<b>Example:</b> 2021-01-11T224757Z is January 11, 2021, at 22:47:57 (10:47:57 p.m.).
Decimal	Number that includes a decimal point.
	<b>Example:</b> 23.45, -0.1, 4.0, 90809.0468
Integer	Whole number {, -3, -2, -1, 0, 1, 2, 3,}
Nonnegative integer	Whole number greater than or equal to zero {0, 1, 2, 3,}
Positive integer	Whole number greater than zero {1, 2, 3,}
String	Sequence of letters, numbers, spaces, and special characters

## **Working with Multibyte Character Strings**

### **Multibyte Characters**

Some languages—such as Korean, Chinese, and Russian—require more than one ASCII byte per character. Therefore, a string of multibyte characters can exceed the allotted string length of some Cybersource API fields.

In some languages, a short name that has only three or four characters might be equivalent to 10 or 15 bytes in UTF-8. Therefore, it is important to consider the overall length of a multibyte string to be sure that it fits into the allotted ASCII string length.

For best success when working with languages, make sure that the total length of a multibyte string does not exceed the ASCII string length for a specific API field.

### **Request-Level Fields**

**Request-Level Fields** 

Field	Description	Required (R) / Optional (O)	Data Type & Length
ap_auth_preapproval_t oken	Token generated by Affirm. When Affirm authorizes the order, Affirm generates a preapproval token and sends it to the browser. See Transaction Flow (on page 8).	Authorization (R)	String (60)
ap_auth_request_id	Request ID of the authorization that you want to reverse or capture. Set the value of this field to the value of the request ID that was returned in the authorization reply message.	Authorization Reversal (R) Capture (R)	String (26)
ap_payment_type	Identifier for the payment type. Set the value for this field to AFM.	Required for all services.	String (3)
ap_refund_request_id	Request ID of the capture that you want to refund. Set the value of this field to the value of the request ID that was returned in the capture reply message.	Refund (R)	String (26)

Field	Description	Required (R) / Optional (O)	Data Type & Length
ap_sessions_cancel_url	Your web site URL that the customer is directed to after canceling the Affirm payment:	Sessions (R)	String (255)
	You direct the customer to the Affirm URL that is included in the authorization response.		
	If the customer cancels the payment, Affirm directs the customer to this cancel URL.		
ap_sessions_success_ url	Your web site URL that the customer is directed to after successfully completing the Affirm payment:	Sessions (R)	String (255)
	You direct the customer to the Affirm URL that is included in the authorization response.		
	If the customer successfully completes the payment, Affirm directs the customer to this success URL.		
bill_address1	First line of the billing street address.	Authorization (R)	String (60)
		Sessions (R)	
bill_address2	Additional address information.	Authorization (0)	String (60)
	Attention: Accounts Payable	Sessions (R)	
bill_city	City of the billing address.	Authorization (R)	String (50)
		Sessions (R)	
bill_country	Country of the billing address. Use the two-character ISO Standard Country Codes.	Authorization (R) Sessions (R)	String (2)
	For Authorization requests:	ocssions (K)	

Field	Description	Required (R) / Optional (O)	Data Type & Length
	You must use the same value for this field that was sent in the bill_country field of the Sessions request.		
bill_state	State of the billing address. Use the State, Province, and Territory Codes for the United States and Canada.	Authorization (R) Sessions (R)	String (2)
bill_zip	Postal code for the billing address. The postal code must consist of 5 to 9 digits.  When the billing country is the U.S., the 9-digit postal code must follow this format: [5 digits][dash][4 digits]  12345-6789	Authorization (R) Sessions (R)	String (10)
currency	Currency for the transaction. Use the three-character ISO Standard Currency Codes.	Authorization (R)  Authorization reversal (O)  Capture (R)  Refund (R)  Sessions (R)	String (5)
customer_email	Customer's email address.	Authorization (R)  Refund (O but recommend ed)  Sessions (R)	String (255)
customer_firstname	Customer's first name.	Authorization (R)	String (60)

Field	Description	Required (R) / Optional (O)	Data Type & Length
		Refund (0 but recommend ed)	
		Sessions (R)	
customer_lastname	Customer's last name.	Authorization (R)	String (60)
		Refund (0 but recommend ed)	
		Sessions (R)	
customer_phone	Customer's phone number. It is recommended that you include the country code when the order is	Authorization (R)	String (15)
	from outside the U.S.	Sessions (R)	
grand_total_amount	Grand total for the transaction. This value cannot be negative. You can include a decimal point (.), but you cannot include any other special characters. Cybersource truncates the amount to the correct number of decimal places.	Authorization (R)  Authorization reversal (0)  Capture (R)  Refund (R)	Decimal (15)
		Sessions (0)	
ics_applications	Cybersource services to process for the request. At least one service must be specified in the request.	Required for all services.	String (255)
merchant_defined_da ta1	The unique ID that identifies a particular merchant to Affirm for transactions in a Cybersource integration.	Sessions (0)	String (255)
merchant_id	Your Cybersource merchant ID. Use the same merchant ID for evaluation, testing, and production.	Required for all services.	String (30)

Field	Description	Required (R) / Optional (O)	Data Type & Length
merchant_ref_number	Merchant-generated transaction number or tracking number. Cybersource recommends that you send a unique value for each transaction so that you can perform meaningful searches for the transaction. For information about tracking orders and transactions, see	Required for all services.	String (50)
order_discount_amo unt	Total discount for the entire order.	Sessions (0)	Decimal (15)
ship_to_address1	First line of the shipping address.	Authorization (0) Sessions (R)	String (100)
ship_to_address2	Second line of the shipping address.	Authorization (0) Sessions (R)	String (100)
ship_to_city	City of the shipping address.	Authorization (0) Sessions (R)	String (40)
ship_to_country	Country of the shipping address. Use the two-character ISO Standard Country Codes.	Authorization (0) Sessions (R)	String (2)
ship_to_email	Email of the recipient.	Authorization (0) Sessions (R)	String (255)
ship_to_firstname	First name of the recipient.	Authorization (0) Sessions (R)	String (60)
ship_to_lastname	Last name of the recipient.	Authorization (0) Sessions (R)	String (60)

Field	Description	Required (R) / Optional (O)	Data Type & Length
ship_to_phone	Phone number for the shipping address.	Authorization (O) Sessions (R)	String (20)
ship_to_state	State of the shipping address. Use the State, Province, and Territory Codes for the United States and Canada.	Authorization (0) Sessions (R)	String (40)
ship_to_zip	Postal code for the shipping address. The postal code must consist of 5 to 9 digits.  When the shipping country is the U.S., the 9-digit postal code must follow this format: [5 digits][dash][4 digits]  12345-6789	Authorization (0) Sessions (R)	String (20)
total_tax_amount	Total tax amount for the order.	Authorization (0)  Sessions (0 but recommend ed)	Decimal (15)

## **Offer-Level Fields**

#### **Offer-Level Fields**

Field	Description	Required (R) / Optional (O)	Data Type & Length
amount	Per-item price of the product. This value cannot be negative. You can include a decimal point (.), but you cannot include any other special characters. Cybersource truncates the amount to the correct number of decimal places.	Authorization (0)  Capture (0 but recommended)	Decimal (15)
	number of decimal places.	Refund (0 but recommended)	

**Offer-Level Fields (continued)** 

Field	Description	Required (R) / Optional (O)	Data Type & Length
	Authorization and Sessions  If a discount applies to the cost of the item, this value includes the discount amount. For example, if the original (pre-discount) price is 10.00 and the discount amount is 5.00, the price of the item is 15.00.  Do not include the tax amount in this value.	Sessions (R)	
discount_amo unt	Offer-level discount amount. If the offer quantity is 1, then this value is the discount for the offer. If the offer quantity is more than 1, then this value is the discount for the entire quantity of the offer.	Authorization (0) Sessions (0)	Decimal (15)
merchant_pr oduct_sku	Identification code for the product.	Authorization (0) Sessions (R)	String (255)
product_code	Type of product. This value is used to determine the category that the product is in: electronic, handling, physical, service, or shipping. The default value is default. See Chapter, Product Codes (on page 36), for a list of valid values.	Authorization (0) Sessions (0)	String (255)
product_n ame	Product name.	Authorization (0)	String (255)
	Note: To include a shipping amount in a request, set the	Capture (0 but recommended)	(200)
	value of this field to shipping and include the amount, total_amount, and quantity offer-level fields for the shipping item.	Refund (O but recommended)	
	the shipping item.	Sessions (R)	
quantity	The default is 1.	Authorization (0) Capture (0 but recommended)	Nonnegat ive integer (10)
		Refund (0 but recommended)	

Offer-Level Fields (continued)

Field	Description	Required (R) / Optional (O)	Data Type & Length
		Sessions (R)	
tax_rate	Tax rate for the item.	Authorization (0)	String (15)
		Sessions (0)	
total_amount	Offer-level total amount. If the offer quantity is 1, then this value is the total amount for the offer. If the offer quantity is more than 1, then this value is the total amount for the entire quantity of the offer.	Authorization (0) Capture (0 but recommended) Refund (0 but	Decimal (15)
		recommended)  Sessions (R)	

## **Reply Fields**

**Reply Fields** 

Field	Description	Returned By	Data Type & Length
ap_auth_amount	Authorized amount.	Authorizat ion	Decimal (15)
ap_auth_date_time	Date and time when the service was requested.	Authorizat ion	String (20)
ap_auth_processor_trans action_id	Affirm-generated transaction identifier.	Authorizat ion	String (15)
ap_auth_rcode	Indicates whether the service request was successful. Possible values:	Authorizat ion	Integer (1)
	• -1: An error occurred.		
	• 0: The request was declined.		
	• 1: The request was successful.		

Field	Description	Returned By	Data Type & Length
ap_auth_response_code	Affirm response code. See Reply Flags and Affirm Response Codes (on page 37).	Authorizat ion	String (5)
ap_auth_reversal_date_t ime	Date and time when the service was requested.	Authorizat ion Reversal	String (20)
ap_auth_reversal_rcode	Indicates whether the service request was successful. Possible values:	Authorizat ion Reversal	Integer (1)
	• -1: An error occurred.		
	• 0: The request was declined.		
	• 1: The request was successful.		
ap_auth_reversal_respon se_code	Affirm response code. See Reply Flags and Affirm Response Codes (on page 37).	Authorizat ion Reversal	String (5)
ap_auth_reversal_rflag	One-word description of the result of the <b>ics_ap_auth_reversal</b> request. See Reply Flags and Affirm Response Codes (on page 37).	Authorizat ion Reversal	String (50)
ap_auth_reversal_rmsg	Message that explains the reply flag ap_auth_reversal_rflag. Do not display this message to the customer, and do not use this field to write an error handler.	Authorizat ion Reversal	String (255)
ap_auth_reversal_status	Affirm authorization reversal status. Possible values:  • AUTH_REVERSED: Authorization successfully reversed.	Authorizat ion Reversal	String (15)
	• FAILED: Request failed.		
ap_auth_reversal_trans_r ef_no	Cybersource-generated reference number. You can use this value to reconcile your transactions with information from Affirm and information in Cybersource reports.	Authorizat ion Reversal	String (60)

Field	Description	Returned By	Data Type & Length	
ap_auth_rflag	One-word description of the result of the <b>ics_ap_auth</b> request. See Reply Flags and Affirm Response Codes (on page 37).	Authorizat ion	String (50)	
ap_auth_rmsg	Message that explains the reply flag ap_auth_rflag. Do not display this message to the customer, and do not use this field to write an error handler.	Authorizat ion	String (255)	
ap_auth_status	Affirm authorization status. Possible values:  • AUTHORIZED: Payment successfully authorized.  • FAILED: Request failed.	Authorizat ion	String (15)	
ap_capture_amount	Amount that was captured.	Capture	Decimal (15)	
ap_capture_date_time	Date and time when the service was requested.	Capture	String (20)	
ap_capture_rcode	Indicates whether the service request was successful. Possible values:  • -1: An error occurred.  • 0: The request was declined.  • 1: The request was successful.	Capture	Integer (1)	
ap_capture_response_c ode	Affirm response code. See Reply Flags and Affirm Response Codes (on page 37).	Capture	String (5)	
ap_capture_rflag	One-word description of the result of the <b>ics_ap_capture</b> request. See Reply Flags and Affirm Response Codes (on page 37).	Capture	String (50)	

Field	Description	Returned By	Data Type & Length
ap_capture_rmsg	Message that explains the reply flag ap_capture_rflag. Do not display this message to the customer, and do not use this field to write an error handler.	Capture	String (255)
ap_capture_status	Affirm capture status. Possible values:  • CAPTURED: Payment successfully captured.  • FAILED: Request failed.	Capture	String (15)
ap_refund_date_time	Date and time when the service was requested.	Refund	String (20)
ap_refund_rcode	Indicates whether the service request was successful. Possible values:  • -1: An error occurred.  • 0: The request was declined.  • 1: The request was successful.	Refund	Integer (1)
ap_refund_response_c ode	Affirm response code. See Reply Flags and Affirm Response Codes (on page 37).	Refund	String (5)
ap_refund_rflag	One-word description of the result of the <b>ics_ap_refund</b> request. See Reply Flags and Affirm Response Codes (on page 37).	Refund	String (50)
ap_refund_rmsg	Message that explains the reply flag ap_refund_rflag. Do not display this message to the customer, and do not use this field to write an error handler.	Refund	String (255)
ap_refund_status	Affirm refund status. Possible values:	Refund	String (15)

Field	Description	Returned By	Data Type & Length
	• REFUNDED: Payment successfully refunded.		
	• FAILED: Request failed.		
ap_refund_transaction_id	Affirm identifier of the refund transaction.	Refund	String (50)
ap_sessions_amount	Amount sent in the sessions request.	Sessions	Decimal (15)
ap_sessions_merchant_ url	Affirm URL. Direct the customer to this URL after the transaction is completed.	Sessions	String (2048)
ap_sessions_rcode	Indicates whether the service request was successful. Possible values:  • -1: An error occurred.  • 0: The request was declined.  • 1: The request was successful.	Sessions	Integer (1)
ap_sessions_response_c ode	Affirm response code. See Reply Flags and Affirm Response Codes (on page 37).	Sessions	String (5)
ap_sessions_rflag	One-word description of the result of the <b>ics_ap_sessions</b> request. See Reply Flags and Affirm Response Codes (on page 37).	Sessions	String (50)
ap_sessions_rmsg	Message that explains the reply flag ap_sessions_rflag. Do not display this message to the customer, and do not use this field to write an error handler.	Sessions	String (255)
ap_sessions_status	Status of the sessions request. Possible values:  • COMPLETED: Sessions request successfully completed.  • FAILED: Request failed.	Sessions	String (15)

Field	Description	Returned By	Data Type & Length
ics_rcode	Indicates whether the service request was successful. Possible values:  • -1: An error occurred.  • 0: The request was declined.  • 1: The request was successful.	All services.	Integer (1)
ics_rflag	One-word description of the result of the entire request. See Reply Flags and Affirm Response Codes (on page 37).	All services.	String (50)
ics_rmsg	Message that explains the reply flag <b>ics_rflag</b> . Do not display this message to the customer, and do not use this field to write an error handler.	All services.	String (255)
merchant_ref_number	Merchant-generated transaction number or tracking number. Cybersource recommends that you send a unique value for each transaction so that you can perform meaningful searches for the transaction. For information about tracking orders and transactions, see	All services	String (50)
request_id	Identifier for the request.	All services	String (26)
request_token	Request token data created by Cybersource for each reply. The field is an encoded string that contains no confidential information such as an account or card verification number. The string can contain a maximum of 256 characters.		String (256)

## **Product Codes**

The following table lists the values you can use for the product code in the  ${\bf product\_code}$  offer-level field.

#### **Product Codes**

Product Code	Definition
adult_content	Adult content.
coupon	Coupon applied to the entire order.
default	Default value for the product code. Cybersourceuses default when a request message does not include a value for the product code.
electronic_good	Electronic product other than software.
electronic_software	Software distributed electronically rather than on disks or other media.
gift_certificate	Gift certificate.
handling_only	Fee that you charge your customer to cover your administrative selling costs.
service	Service that you perform for your customer.
shipping_and_handling	The shipping portion is the charge for shipping the product to your customer. The handling portion is the fee you charge your customer to cover your administrative selling costs.
shipping_only	Charge for transporting tangible personal property from your location to your customer. You must maintain documentation that clearly establishes the location where the title to the property passed from you to your customer.
subscription	Subscription to a website or other content.

# Reply Flags and Affirm Response Codes



**Important:** Cybersource recommends using the reply flag value and the Affirm response code to determine the transaction result.

**Reply Flags and Affirm Response Codes** 

Reply Flag	Affirm Response Codes	Description
DINVALIDDATA	• 10000—status: failed.	Invalid request.
	• 30600—status:	Possible reasons:
	failed.	The request data is invalid.
	• 30700—status: failed.	Affirm declined the transaction because of tax errors or government compliance errors.
DPAYMENTREFU SED	• 30200—status: failed.	Possible reasons:
	• 30350—status: failed.	<ul> <li>Affirm declined the transaction because of funding source problems.</li> </ul>
	• 30500—status: failed.	The transaction was flagged as high risk.
		Insufficient funds.
ESYSTEM	• 20000—status: failed.	Possible reasons:
	• 20001—status: failed.	The signature was not included in the HTTP header.
	• 20002—status: failed.	<ul> <li>The signature in the HTTP header has expired or is not a valid signature.</li> </ul>
	• 30000—status: failed.	The API version in the HTTP header was missing or is not supported.
	• 30100—status: failed.	

Reply Flags and Affirm Response Codes (continued)

Reply Flag	Affirm Response Codes	Description
SOK	• 00000—status: completed.	Successful transaction.
	• 00001—status: pending.	
	• 00002—status: abandoned.	
	• 00003—status: authorized.	
	• 00004—status: settled.	
	• 00006—status: refunded.	